



Branch Manager Attachments

Tree Work Made Simple

LIMITED WARRANTY

Branch Manager LLC - Limited Manufacturer Warranty Policy (One Year)

Branch Manager LLC, the Manufacturer, to be referred to here after, as "Seller" in this document, warrants the manufactured products for one (1) year on welded connections, to the original purchaser or end user, to be referred to as the "Buyer" in this document. This is limited to components that are manufactured by the Seller, not purchased from other manufactures. At the time of a warranty claim, the Seller will provide information stating whether the parts are considered Seller "OEM" or "purchased" from other manufactures (NON-OEM).

Seller warrants equipment of its own manufacture for a period of one (1) year from date of shipment to the Buyer, to the extent that Seller will, at its option repair or replace, f.o.b. point of manufacture, any such products if by reason of faulty material or workmanship, they prove defective under normal use and service and when properly installed, provided, however, that Seller does not in any manner whatsoever warrant seals or packing materials in equipment handling special or corrosive fluids operating at unusual temperatures or pressures, improper lubrication, misapplication, lighting, improper voltage supply, deterioration by chemical action, detrimental conditions, and wear caused by the presence of abrasive materials, bent components or products, do not constitute defects. EXCEPT TO THE EXTENT OF THE DESCRIPTIONS CONTAINED HEREIN, OR AS SPECIFIED ON SELLER'S ORDER ACKNOWLEDGMENT, THE FOREGOING IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING THOSE OF MERCHANTABILITY OR FITNESS FOR ANY PURPOSE NOT EXPRESSLY SET FORTH HEREIN.

This warranty shall not apply to any equipment which has been subjected to misuse, neglect or accident, or has been altered or tampered with, placed on equipment exceeding it's rated capacity, or on which corrective work has been done without Seller's specific written, consent. Seller does not recommend and will not assume any responsibility for rebuilding, repairing, special plating, coating, welding, or heat treating done outside Seller's plant by or at the request of Buyer. This warranty shall not apply to repairs completed by dealer(s), or any other repairs without prior written approval from Seller. Products not of Seller's manufacture, and included with Seller's original equipment, and applied to Seller's products are not warranted in any way by Seller but carry only the manufacturer's warranty, if any. This warranty will be extended to the End User, with valid, proof of purchase, for new Seller product(s). This warranty does not cover used products, or products that have been purchased from unauthorized re-sellers (product dealers that are not approved by Seller and or private party sales, are unauthorized re-sellers).

UPON THE BUYER CONSIDERING A REPAIR THAT MAY CONSTITUTE AS A WARRANTY CLAIM, IT IS REQUIRED THAT THE BUYER CONSULT WITH THE SELLER PRIOR TO PERFORMING ANY WORK ON SELLER PRODUCTS TO PREVENT VOIDING THE WARRANTY. IF THIS IS NOT COMPLETED, THE BUYER ASSUMES COMPLETE RESPONSIBILITY FOR THE COST OF THE ENTIRE REPAIR. WARRANTIED PARTS ARE TO BE RETURNED TO THE SELLER IF REQUIRED BY THE SELLER AT THE TIME OF THE WARRANTY REQUEST BY THE BUYER.

Should you have questions on this policy or would like to make a warranty claim please contact us at:

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